

HEATHER MCKAY, SUZANNE MICHAEL, AND RENÉE EDWARDS



School of Management and Labor Relations EDUCATION AND EMPLOYMENT RESEARCH CENTER Rutgers Education and Employment Research Center October 2020



## RUTGERS EDUCATION AND EMPLOYMENT RESEARCH CENTER

## OCTOBER 2020



Transforming Post-Secondary Education in Mathematics (TPSE Math) aims to effect constructive change i math education at U.S. community colleges, 4-year colleges and research universities by working closely with faculty leaders, university administrations, membership associations, and disciplinary societies. TPSE Math identifies innovative practices w ere they exist, advocates for innovation where they do not, and works with and through partners to implement and scale effective practices in the pursuit of mathematically rich and relevant education for all students, whatever their chosen field of study. TPSE Math is funded by a grant from the Carnegie Corporation of New York.



Rutgers' Education and Employment Research Center (EERC) is housed within the School of Management and Labor Relations. EERC conducts research and evaluation on programs and policies at the intersection of education and employment. Our work strives to improve policy and practice so that institutions may provide educational programs and pathways that ensure individuals obtain the education needed for success in the workplace, and employers have a skilled workforce to meet their human resource needs. For more information on our mission and current research, visit smlr.rutgers.edu/eerc.





HEATHER MCKAY, SUZANNE MICHAEL, AND RENÉE EDWARDS

## INTRODUCTION

Transforming Post-Secondary Education in Mathematics (TPSE Math) is dedicated to enhancing math education in two- and four- year colleges, *"to ensure that students and society are enriched by the power and beauty of mathematics."*<sup>1</sup> Funded by the Carnegie Corporation, the Alfred P. Sloan Foundation, and the National Science Foundation, TPSE's central vision is to prepare students with *"mathematical knowledge and skills necessary for productive engagement in society and in the workplace."*<sup>2</sup> To achieve this vision, TPSE has been interested in learning more about the strategies math faculty and departments, and the institutions in which they are situated, use to help students identify career pathways in math and ensure math majors are career ready. In 2019, TPSE contracted with the Rutgers' Education and Employment Research Center (EERC) to study the career readiness strategies and programs being used by math departments around the country. The goal was to help TPSE identify promising career readiness practices to be promoted, implemented, and scaled across the nation.

This Executive Summary presents the key findings from EERCs study and serves as an introduction to a series of six briefs released under the heading Preparing Math Majors for Careers. The six briefs are: "Working with Alumni"; "Revising Curriculum"; "Advising Strategies and Practices"; "Professional Development for Faculty and Staff"; "Practice and Polices for Career Readiness"; and "Partnering with Industry." These briefs are available at https://smlr.rutgers. edu/content/transforming-post-secondary-education-mathematics-research.

This executive summary is divided into four major sections—Methodology, Major Findings, Selected Recommendations, and Conclusion—that are followed by an Appendix.

<sup>&</sup>lt;sup>1</sup>TPSE, n.d. Retrieved July 8, 2020 from https://www.tpsemath.org/ <sup>2</sup>lbid





## METHODOLOGY

To begin its study, the EERC team held a number of conference calls with members of TPSE's board of directors to discuss their goals for the study, specific questions they wanted to look into, and general areas of interest. Boar members also identified leaders in the field—colleges and dep tments that had already developed innovative strategies or programs to enhance students' career readiness.

## ONLINE SURVEY

Based on these discussions, EERC developed an online survey for faculty, department chairs, and senior administrators. The survey, which included both closed and open-ended questions, asked respondents about how the math department at their home institution handled career preparation, career pathways, advising, research and internship opportunities, alumni networks, interdisciplinary collaborations, and partnerships with employers. The survey was disseminated to members of the TPSE Mathematics Advisory Group (MAG) and the TPSE affiliate list; combined, these roups represented a total of 946 possible respondents. Of these, 219 completed surveys, yielding a response rate of 23 percent. The pool of completed surveys represented 148 institutions and organizations, of which 143 were public or private two- or four-year colleges. These colleges were located across 37 states and included Research I and Research II institutions. Table 1 presents the distribution of returned surveys by type of institution or organization as well as by the number of respondents from each type. (See Appendix A for a breakdown of responses by state.) The vast majority (85%) of surveys came from four-year colleges, accounting for 87 percent of respondents.

Type of Institution/Organization	Number of Institutions	Percent of All Institutions/ Industry-Nonprofits	Number of Respondents	Percentage of All Respondents
Two-Year Community College	15	10	18	8
Four-Year College / University	128	85	191	87
Industry / Nonprofit	5	3	7	3
Unknown	3	2	3	1
TOTAL	151	100	219	99*

## TABLE 1. TPSE-M SURVEY RESPONDENTS BY TYPE OF INSTITUTION

\*Does not equal 100% due to rounding.





Table 2 presents the distribution of respondents by the highest position they held at their institution. Faculty accounted for the largest proportion of respondents: 53 percent. Seventeen (17) percent of respondents were department chairs, and 11 percent were deans, provosts or held other senior college positions.

	Number	Percentage of Total
Dean, Administrator, Director, or Provost	24	11
Department Chair or Department Head	37	17
Faculty Member	117	53
Lecturer or Instructor	8	4
Emeritus or Retired	8	4
Other /Unknown	25	11
TOTAL	219	100

## TABLE 2. TPSE-M RESPONDENTS BY HIGHEST POSITION CURRENTLY HELD

Survey answers were analyzed to identify themes and/or patterns within and across questions. The themes and patterns that emerged from our analysis are summarized below and discussed in greater detail across the full set of EERC briefs in this series.

## IN-DEPTH PHONE INTERVIEWS

To gain a more detailed cross-institutional perspective on career readiness practices, EERC conducted a total of 26 phone interviews with faculty members, chairs, administrators, staff, and several students from seven institution <sup>3</sup> that emerged in the survey as having innovative programs; and/or had been identified by a member of the Mat Advisory Group. We also viewed a TPSE webinar with a presentation from the Dana Center at the University of Texas – Austin. Notes were taken during and after interviews, and the webinar, then analyzed for themes and patterns. In this report and in our briefs, we highlight some of the school-specific innovative strate ies and programs discussed during those interviews.

<sup>&</sup>lt;sup>3</sup>Babson College; Villanova University; Brigham Young University - Idaho; Harvey Mudd College; University of Nebraska – Lincoln; University of Arizona; and the University of Wisconsin.





## MAJOR FINDINGS

## CAREER READINESS PRACTICES

Math departments across the nation are thinking about effective ways to prepare students for employment. aculty respondents cited a variety of reasons for including career preparation activities in their work. Some do it as a response to calls for changes to the liberal arts curricula. Others are thinking about the need to compete with peer institutions for the best students. The majority of respondents, however, said their interest in career preparation activities stemmed from a desire to set their students up for success. Faculty sought both to better understand and to demonstrate how undergraduate mathematics preparation could be used in different jobs and industries. hey also wanted to show students how the skills developed in the major could lead to interesting career pathways. In thinking about the application of math to careers, many faculty spoke about the need to consider paths beyond the typical routes like graduate school, teaching, and actuarial work and instead, to think about math as a pathway and a tool with applications in many fields. Colleges and depa tments are doing this work using a variety of practices, such as by incorporating real-world problem solving into the curriculum and/or by offering internships, career preparatio classes, competitions, research experiences, and other activities. (For more on this see the EERC brief: *Preparing Math Majors for Careers: Practices and Policies for Career Readiness*).

## REVISING CURRICULUM

Embedding career readiness content into math curriculum and courses helps students understand the utility of math across multiple majors and the many ways math can be applied in real-world situations. It helps them navigate difficult career decisions and better prepares them for careers in mathematics by educating them about the optio and opportunities available to them. The integration of career readiness activities with mathematics content was one of the most common strategies math departments used to prepare their students for the future, but their approaches varied widely. Respondents cited several examples of strategies used to unite career readiness activities with math curriculum, including: required or elective career-oriented courses fully focused on educating students about and preparing them for mathematics careers; real-world problem-solving, modeling exercises, and/or career-focused modules integrated into mathematics courses; classroom visits by employers, alumni, upperclassmen, or internship coordinators; and resume-building exercises offered in classes or career centers. or more on this see the EERC brief: *Preparing Math Majors for Careers: Revising Curriculum*)





## ADVISING STRATEGIES AND PRACTICES

Respondents frequently indicated that students are often "unaware of career opportunities in math." One way to solve that problem are through a strong advising program that begins with outreach to all students in their freshman year. Overall, respondents stated that advising at their college was intended to help students successfully complete their studies, prepare for careers, transfer to a four year college and/or progress into graduate programs. Numerous respondents cited their desire to increase students' marketability and strengthen their competitiveness in the labor market. At the institutions surveyed, advising occurs commonly in two settings: within departments by faculty, and by professional advisors in career centers. Both forms of advising have benefits and drawbacks in terms of preparing students for careers. For example, both require professional development to expand the knowledge advisors and faculty have about career pathways in math, and how the skills math majors have can be used in diffe ent industries and careers. (For more on this see the EERC brief: *Preparing Math Majors for Careers: Advising Strategies and Practices*).

## PROFESSIONAL DEVELOPMENT FOR FACULTY AND STAFF

Respondents and interviewees referred to math faculty having *"limited real-world experience,"* which affected their ability to address career readiness in the classroom and during student advising. The good news is that a number of colleges and math departments across the country recognize the importance of career readiness and are beginning to find ways to pr pare faculty to include it in their work with students. Some strategies math departments are using include workshops and seminars; travel grants for professional conferences; and granting faculty release time to dedicate to establishing partnerships with industry. (For more on this see the EERC brief: *Preparing Math Majors for Careers: Professional Development for Faculty and Staff*).

## WORKING WITH ALUMNI

Building alumni networks and hosting alumni events can be a daunting task, and many department representatives reported they either did not conduct systematic outreach to alumni or did not reach out to them at all. However, respondents who reported that their departments do make these connections described alumni as an invaluable resource. In fact, an active alumni network was cited across EERC's interviews and TPSE-M survey responses as a huge, often untapped, resource for both current math students and departments. Alumni help students understand how to apply what they are learning in their math courses and provide information about different career pathway and specific jobs that use math skills. hey provide helpful feedback to departments about majors and coursework. In addition, they serve as conduits to industry and employers. Further, alumni may become donors supporting scholarships and departmental activities. (For more on this see the EERC brief: *Preparing Math Majors for Careers: Working with Alumni*).





## PARTNERING WITH INDUSTRY

Across the country, math departments are interested in creating partnerships with employers and industry to ensure that they are preparing students with the knowledge and skills needed to be successful in the 21st-century workplace. Partnerships facilitate the enhancement of curriculum and the development of internships and research projects in which students learn about and get ready for the labor market. A key component of this work is identifying and working towards mutually beneficial relationships. Respondents frequently acknowledged th benefits of indust y partnerships but seemed unsure how to develop and maintain such networks. Departments which have industry networks have used a variety of strategies. These include: designating a single person to work with industry, involving faculty in professional industry associations, developing advisory boards, and connecting with alumni workers. (For more on this see the EERC brief: Preparing Math Majors for Careers: *Professional Development for Faculty and Staff*).

## SELECTED RECOMMENDATIONS

Below we briefly examine selected recommendations from the Preparing Math Majors for Careers series of topica briefs. Please see each brief for more detailed discussions of these and other recommendations.

## POLICIES AND PRACTICES FOR CAREER READINESS

**Create a culture around career readiness.** The key is department-wide support. Build a culture that values career preparation without compromising the academic mission. This includes recognizing career preparation as valuable work.

**Use real-world problem solving.** Students learn better and are more invested in learning when their work is connected to the real world.

**Teach students to advocate for themselves.** Find ways to give students information to help them understand the applicability of their skills and how they can be used in the workplace. Help students learn to express this information verbally and in writing.

## Encourage students to engage in research, participate in internships, and professional

**attend conferences.** Early exposure to the multiple ways that math can be applied can stimulate interest and commitment to math as a major and/or career option. Such activities also enhance resumes and better position students for both graduate school and employment.





## REVISING CURRICULUM

**Consider the structure of your department.** Some departments can make big changes because faculty are not structured in a hierarchical manner, which encourages collaboration. Other departments do not have publishing requirements for faculty, which frees up faculty time. Some departments offer incentives for facult to make industry connections or bring in real-world problems for students to solve. Considering the resources available in your department can help inform what types of curricular changes your department should tackle.

## ADVISING STRATEGIES AND PRACTICES

**Realize it is likely that students are not informed of all the careers available to them as mathematics majors.** Most staff or faculty who pa ticipated in a survey or interview indicated that most students, including math students at their institutions, were unaware of the full range of career options available to them. Departmental changes were viewed as more successful when students were given multiple ways to explore their career options. The more options available (or by having one or more required), the more student awareness seemed to increase.

**Early and continuous advising.** Career pathway advising that begins in the freshman year is an important investment for both math students and departments.

**Building equity and creating a supportive learning community.** Several interviewees emphasized the importance of more actively reaching out to historically underrepresented populations about the opportunities in and through a major or minor in math; and building a supportive community in which students help and learn from one another.

**Joint faculty appointments between departments and schools.** Given math's overlap with field such as computer science, engineering, and business, joint faculty appointments between departments can expand faculty's knowledge of modeling topics for their classrooms as well as for research, internship, and employment opportunities for math students.

**Increased communication and collaborations between math departments and career service centers.** Career center staff need help to better understand what math students are *"learning in their courses"* and how they might use those skills in a range of industries and job titles.





## PROFESSIONAL DEVELOPMENT FOR FACULTY AND STAFF

**Offer college and departmental support.** Many respondents indicated that they were interested in participating in professional development workshops or other opportunities to expand their knowledge of career pathways for math majors and strengthen their ability to demonstrate how course content can be applied to research and work situations. But they also indicated that professional development activities require departmental support. Faculty need to be encouraged and incentivized. Time spent in professional workshops, developing faculty–industry partnerships, and creating materials and exercises that link math to the world of work needs to be viewed as legitimate faculty activity—eligible for faculty release time, funding, and recognized within the promotion-and-tenure process.

**Offer interdepartmental workshops and collaborations.** Campus-based workshops conducted jointly with complementary departments (e.g., computer science, business, engineering) can offer faculty ne perspectives and help them to develop a repertoire of strategies and content that facilitates the integration of real-world applications into math curriculum. Interdepartmental teaching and research collaborations can also enhance the ability of faculty to make connections between different disciplines, thereby opening up ne career pathways for math students to consider.

**Recruit new faculty from industry.** Departments that seek to strengthen their students' career readiness should seek out *"the right faculty—with the passion and natural interest in preparing students for careers—to lead [that] effort."* Employing someone from industry can strengthen the department's connections to the world of work and create new research and internship opportunities for both faculty and students.

## WORKING WITH ALUMNI

**Draw upon faculty connections and networks.** As students move through their education—taking classes, participating in research opportunities, and creating capstone-type presentations and portfolios—faculty members develop relationships with them. Encourage faculty members to maintain these relationships, keep current contact information, and personally invite former students to attend alumni events and participate in fundraising campaigns.

**Use social media.** Social media such as LinkedIn can be used to find local alumni. LinkedIn and other social media outlets, such as Facebook, can also be used to maintain alumni networks and send departmental invitations.





**Host events.** Once an alumni network has been established, host events such as alumni lunches, panel presentations, lecture series, and networking socials. These events can be leveraged to keep in touch with alumni, introduce them to current students, highlight the variety of career path options available to current students, and introduce alumni to potential future employees. An alumni network can also be drawn upon to organize social events where alumni can network with one another; these can be good opportunities to recruit them for undergraduate-focused future events.

## PARTNERING WITH INDUSTRY

**Find ways to educate faculty and support their work with industry.** Professional development efforts and rewards structures can be useful in promoting this work. They can also help to dispel some of the fear that may stop some faculty members from wanting to undertake or participate in this work.

**Be creative with your strategies and tactics.** Math departments are using a range of methods to connect and partner with industry. Be creative and use all the resources available to you.

## CONCLUSION

A misconception among some math department staff and faculty is that interrating career readiness and career pathway content takes a tremendous amount of faculty time and departmental resources. The results of the TPSE-M survey and data collected from EERC's interviews demonstrate the existence of multiple strategies that departments and faculty can employ to enhance career readiness content without using extensive resources. While a systemic and integrated program is ideal, EERC's analysis suggests that even minor changes can have a big impact.

Given the dynamics of the Covid19 pandemic, including decreased college funding, shifts in student enrollment, and changes in how students perceive majors and career pathways, it is important for each college to fully assess which career readiness strategies are most relevant and feasible. However, regardless of how it is done, incorporating career knowledge and skills into higher education pathways is key to preparing students for careers in mathematics in the 21st century.

## ACKNOWLEDGEMENTS

We could not have produced these reports without the help of Arlen Hastings and Beth Brainard at TPSE, the TPSE Board, and the many faculty members who answered our survey and agreed to participate in an interview. Thank you also to the chairs, senior administrators, center staff and students who a reed to participate in an interview. Thank you all for giving us your time and sharing your experiences with us. We also want to thank all those who worked with us on a research plan. A special thanks to Thomas Barr from the American Mathematical Association who helped us to develop the survey and interview template and provided helpful feedback to these drafts.



School of Management and Labor Relations EDUCATION AND EMPLOYMENT RESEARCH CENTER

## **TPSEMath**

## APPENDIX

Embry–Riddle Aeronautical University Jacksonville University University of Florida Valencia College

#### Georgia

Emory University Morehouse College Spelman College University of Georgia

#### Hawaii

University of Hawai'i, West Oahu University of Hawai'i

#### Idaho

Brigham Young University, Idaho

#### Illinois

Dominican University Governors State University Millikin University Northwestern University University of Chicago University of Illinois University of Illinois, Chicago University of Illinois, Urbana–Champaign

#### Indiana

Indiana University Purdue University

#### lowa

Coe College Grinnell College Iowa State University Loras College University of Iowa University of Northern Iowa

#### Kansas

Emporia State University

#### Kentucky

University of Kentucky

#### Maine

University of Maine

#### Maryland

Anne Arundel Community College Coppin State University Goucher College Johns Hopkins University, Maryland Morgan State University St. Mary's College of Maryland Towson University University of Maryland University of Maryland, Baltimore County

#### Massachusetts

Amherst College Babson College Bard College at Simon's Rock Bentley University Boston College Bridgewater State University Framingham State University Gordon College Massachusetts Institute of Technology Simmons University Massachusetts Smith College Wellesley College Westfield State Universit Wheaton College Williams College Worcester Polytechnic Institute

#### Alabama

University of Alabama

#### Arizona

Chandler–Gilbert Community College Coconino Community College University of Arizona

#### California

California Institute of Technology California State University, Dominguez Hills California State University, Fullerton Coastline College Glendale Community College Harvey Mudd College Occidental College Pomona College San Diego State University San Francisco State University Stanford University University of California, Davis University of California, Los Angeles University of Southern California

#### Colorado

Colorado State University Fort Lewis College University of Colorado, Boulder University of Northern Colorado

#### Connecticut

Trinity College University of Connecticut Yale University

#### Florida

Daytona State College Eckerd College



School of Management and Labor Relations EDUCATION AND EMPLOYMENT RESEARCH CENTER

## **TPSEMath**

## APPENDIX

Fayetteville State University North Carolina A & T State University North Carolina State University University of North Carolina, Chapel Hill Wake Technical Community College

#### Ohio

Cleveland State University Ohio State University Terra State Community College University of Cincinnati

#### Oklahoma

Oklahoma Baptist University Southern Nazarene University University of Oklahoma

#### Pennsylvania

Franklin & Marshall College Harrisburg Area Community College Slippery Rock University Villanova University

Rhode Island Brown University

#### **South Carolina**

Coastal Carolina University University of South Carolina

#### Tennessee

Belmont University Pellissippi State Community College University of Tennessee

#### Texas

Austin College Austin Community College Tarrant County College Texas A & M University University of Texas, Austin

#### Utah

Brigham Young University Utah Valley University University of Utah Virginia Hampton University University of Richmond

#### Washington

Central Washington University University of Washington Whitman College

#### Washington, DC

American University

#### Wisconsin

University of Wisconsin, Madison

#### Industry / Nonprofit

Association of Public & Land-Grant Universities BioFire Diagnostics Mathematical Association of America National Center for Higher Education Management Systems SIMIODE: Systemic Initiative for Modeling Investigations and Opportunities with Differentia Equations

#### Michigan

Baker College Delta College Ferris State University University of Michigan

#### Minnesota

Augsburg University Concordia University, St. Paul Macalester College St. Olaf College

#### Missouri

Metropolitan Community College Washington University in St. Louis

#### Nebraska

University of Nebraska, Lincoln

#### **New Hampshire**

University of New Hampshire

New Jersey Rutgers, The State University of New Jersey

#### **New York**

Baruch College Cornell University Medgar Evers College Onondaga Community College Queens College Queensborough Community College St. John's University St. Lawrence University

#### North Carolina

Catawba Valley Community College Davidson College Duke University



RUTGERS EDUCATION AND EMPLOYMENT RESEARCH CENTER



School of Management and Labor Relations EDUCATION AND EMPLOYMENT RESEARCH CENTER Janice H. Levin Building 94 Rockafeller Road Piscataway, New Jersey 08854 smlr.rutgers.edu/eerc