

Jessica R. Methot

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School of Management and Labor Relations
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PROFESSIONAL EXPERIENCE

Associate Professor, 2017 - present	Rutgers University, HRM Dept., SMLR
Distinguished Research Professor, 2018 - present	University of Exeter, Department of Management, Business School
Director, PhD Program (IRHR), 2022 - present	Rutgers University, SMLR
Assistant Professor, 2010 - 2017	Rutgers University, HRM Dept., SMLR

EDUCATION

Ph.D., University of Florida Warrington College of Business, Organizational Behavior, 2010
B.S., University of Florida, Psychology, 2005

PUBLICATIONS

(† Denotes PhD student at time of project initiation)

- Methot, J. R., Frank, E., & †Shin, J. (2026). Talking backstage: A review and synthesis of informal social communication in organizations. *Academy of Management Annals*, 20(1), 359-399. <https://doi.org/10.5465/annals.2024.0062>
- Bainbridge, H., & Methot, J. R. (2025). Bridging the (structural) gap: HR practitioners as brokers of the space between academics and employee informants. *Human Resource Management Review*, 35(3). <https://doi.org/10.1016/j.hrmr.2025.101089>
- Methot, J. R., Rockmann, K., & Rosado-Solomon, E. (2025). Longing for the past: The dual effects of daily nostalgia on employee performance. *Journal of Management*, 51(8), 3457-3489. <https://doi.org/10.1177/01492063241268695>
- Methot, J. R., Parker, A., & †Hubbard, A. (2024). Social networks in the work-nonwork borderland: Developing an integrative model of cross-domain multiplex relationships. *Group & Organization Management*, 49(2), 259–298. (Lead article) <https://doi.org/10.1177/10596011241232183>
- Methot, J. R., & Cole, M. S. (2023). Unpacking the microdynamics of multiplex peer developmental relationships: A mutuality perspective. *Journal of Management*, 49(2), 606–639. <https://doi.org/10.1177/01492063211048437>
- †Kim, M., Methot, J. R., Park, W., & Gully, S. (2022). The paradox of building bridges: Examining countervailing effects of leader external brokerage on team performance. *Journal of Organizational Behavior*, 43(1), 36–51. <https://doi.org/10.1002/job.2565>
- Methot, J. R., †Rosado-Solomon, E., Downes, P., & Gabriel, A. S. (2021). Office chit-chat as a social ritual: The uplifting yet distracting effects of daily small talk at work. *Academy of Management Journal*, 64(5), 1445–1471. <https://doi.org/10.5465/amj.2018.1474>
- Selected Press Coverage: *The NY Times*, *Forbes*, *Fast Company*, *Fortune*, *Wall Street Journal*, *TIME*
 - Top 1% in the academic field of Economics & Business for citations
 - 3rd most cited paper in the *Academy of Management Journal* in 2021
 - “Overlooked benefits of office chit-chat.” *Academy of Management Insights*, 23 July 2020

PUBLICATIONS continued

Methot, J. R., †Rosado-Solomon, E., & Allen, D. (2018). The network architecture of human capital: A relational identity perspective. *Academy of Management Review*, 43, 723–748. <https://doi.org/10.5465/amr.2016.0338>

– **Finalist, *Academy of Management Review* Best Article Award, 2018**

Methot, J. R. *, Melwani, S. *, & Rothman, N. B. (2017). The space between us: A social-functional emotions view of ambivalent and indifferent workplace relationships. *Journal of Management*, 43, 1789–1819. (*equal authorship) <https://doi.org/10.1177/0149206316685853>

– **Selected Press Coverage: *Bloomberg*; *Harvard Business Review*; *MSN*; *Quartz (qz.com)*; *Financial Times*; *Entrepreneur*; *Rutgers Today***

Methot, J. R., Lepak, D. P., Shipp, A. J., & Boswell, W. R. (2017). Good Citizen Interrupted: Calibrating a Temporal Theory of Citizenship Behavior. *Academy of Management Review*, 42, 10–31. (Lead article) <https://doi.org/10.5465/amr.2014.0415>

– **“Paths to retaining employees who go the extra mile.” *Academy of Management Insights*, 8 August 2018.**

Methot, J. R., LePine, J. A., Podsakoff, N. P., & Christian, J. L. (2016). Are workplace friendships a mixed blessing? Exploring tradeoffs of multiplex relationships and associations with job performance. *Personnel Psychology*, 69, 311–355. (Lead article) <https://doi.org/10.1111/peps.12109>

– **Winner, *Personnel Psychology* Best Article Award, 2018**

– **Selected Press Coverage: *Harvard Business Review*; *The New York Times*; *The Wall Street Journal*; *NPR*; *The Economist*; *CNNMoney*; *Financial Times*; *NYTimes Magazine*; *USA Today*; *TED blog***

Methot, J. R., & LePine, J. A. (2016). Too close for comfort? Investigating the nature and functioning of work and non-work boundary segmentation preferences. *Journal of Business and Psychology*, 31, 103–123. <https://doi.org/10.1007/s10869-015-9402-0>

LePine, J. A., Buckman, B., Crawford, E. R., & Methot, J. R. (2011). A review of research on personality in teams: Accounting for pathways spanning levels of theory and analysis. *Human Resource Management Review*, 21, 311–330. <https://doi.org/10.1016/j.hrmr.2010.10.004>

LePine, J. A., Piccolo, R. F., Jackson, C. L., Mathieu, J. E., & Saul, J. R. (2008). A meta-analysis of teamwork processes: Tests of a multidimensional model and relationships with team effectiveness criteria. *Personnel Psychology*, 61, 273–307. <https://doi.org/10.1111/j.1744-6570.2008.00114.x>

INVITED REVISIONS AND MANUSCRIPTS UNDER REVIEW

(† Denotes PhD student at time of project initiation)

Tanaka, K., †Shin, J., Methot, J. R., & Vega Yon, G. [Review of multiplexity]. **Under 3rd Review** at *Journal of Applied Psychology*.

Li, Y., †Lu, B., Kleshinski, C., Methot, J. R., †Tang, G., & †Huang, C. [Daily employee inclusion]. **Under 2nd Review** at *Organizational Behavior and Human Decision Processes*.

Cai, Y., Pang, X., van Knippenberg, D., & Methot, J. R. [Team small talk and creativity]. **Under 2nd Review** at *Academy of Management Journal*.

Rosado-Solomon, E. Methot, J. R., Allen, D., Pustovit, S. & †Shin, J. [Relational turnover]. Under 1st Review at *Human Resource Management*.

BOOK CHAPTERS & OTHER PUBLICATIONS

(† Denotes PhD student at time of project initiation)

Methot, J. R., †Shin, J., & †Hubbard, A. (April 2026). Living in perfect harmony (or not): Incongruence in multiplex exchange relationships. In J. Coyle-Shapiro, R. Cropanzano, & Diehl, M. (Eds), *Research Handbook of Social Exchange Theory in Organizations*. Edward Elgar Publishing.

Methot, J. R. & Kaul, A. (2024). From the Editors: What's Next? Moving Beyond a Rejection from AMR by Repurposing your 'Theory.' *Academy of Management Review*, 49(3), 475-486.
<https://doi.org/10.5465/amr.2024.0210>

Soltis, S. Methot, J. R., Gittell, J. H., & Harris, T. B. (2023). Introduction to Special Issue: Leveraging Relational Analytics in HR Research and Practice. *Human Resource Management*, 62(4), 377–389.
<https://doi.org/10.1002/hrm.22172>

Methot, J. R., †Zaman, N. & †Shim, H. (2022). Social network analysis in organizations. In *Oxford Research Encyclopedia of Business and Management*. Oxford University Press.
<https://doi.org/10.1093/acrefore/9780190224851.013.228>

Methot, J. R., Gabriel, A. S., Downes, P., & Rosado-Solomon, E. (25 March 2021). Remote workers need small talk, too. *Harvard Business Review*.

Krebs, V. & Methot, J. R. (8 July 2020). How strategies like 'family work groups' keep reopening plans people-focused." *HR Dive*.

Methot, J. R., & Seibert, S. (2021). The role of social networks in contemporary careers. In W. Murphy and J. Tosti-Kharas (Eds.), *Handbook for Research Methods in Careers* (pp. 191–209). Northampton, MA: Edward Elgar.

Methot, J. R., & †Rosado-Solomon, E. (2020). Multiplex relationships in organizations: Applying an ambivalence lens. In D. J. Brass & S. P. Borgatti (Eds.), *Social networks at work* (pp. 79–103). New York: Routledge.

LePine, J. A., Methot, J. R., Crawford, E. R., & Buckman, B. (2012). A model of positive relationships in teams: The role of instrumental, friendship, and multiplex social network ties. *Personal Relationships: The Effect of Supervisory, Co-worker, Team, Customer and Nonwork Exchanges on Employee Attitudes, Behavior, and Well-being, SIOP Frontier Series*. L. T. Eby and T. D. Allen (Eds).

LePine, J. A., LePine, M. A., & Saul, J. R. (2007). Relationships among work and non-work challenge and hindrance stressors and non-work and work effectiveness criteria: A model of cross-domain stressor effects. In P. Perrewé and D. Ganster (Eds.), *Research in Occupational Stress and Well-Being* (Vol. 6, pp. 35–72). New York: Elsevier.

SELECT ACADEMIC CONFERENCE PRESENTATIONS

Methot, J. R., Keeler, K., Rogers, K., & Gabriel, A. *Feeling the music together? Muting anxieties and amplifying collective synchrony among surgical staff in the Operating Room*. Positive Organizational Scholarship Research Conference, University of Michigan, May 2025.

Methot, J. R., Tanaka, K., Vegayon, G., & Shin, J. *The glue that binds multiplex ties: A chemical bond perspective*.

- ION X Conference, LINKS Center, University of Kentucky, April 2025
- Adaptation and Resilience with Digital and Societal Tensions, Lehigh Conference, October 2024
- Keynote, Social Network Society Conference, London, UK, June 2024
- Sunbelt Networks Conference, Edinburgh, Scotland, Jun 2024

SELECT ACADEMIC CONFERENCE PRESENTATIONS *continued*

Methot, J. R., Rosado-Solomon, E., & Rockmann, K. *Longing for the past: The dual effects of daily nostalgia on employee performance.*

- Annual Meeting of the Southern Management Association, Little Rock, AK, October 2022
 - **Best Overall Conference Paper Award, SMA 2022**
 - **Best Paper Award, Organizational Behavior Track, SMA 2022**
- Annual AOM Meeting, Seattle, WA, August 2022

Methot, J. R., Parker, A., & Hubbard, A. *Multiplex relationships in the borderland: Applying a social network analytic perspective to the work-nonwork interface.*

- Social Network Society Conference, Exeter, UK, June 2022
- Annual Meeting of the Southern Management Association, Little Rock, AK, October 2022
- “Rethinking Work-Nonwork Spillover: The Critical Role of Work and Nonwork Relationships” symposium, Annual AOM Meeting, August 2021.

Methot, J. R., Levin, D. Z., & Shim, H. *The effects of network brokerage on workplace loneliness.*

Presented in the “Alone in a Crowded Office: Antecedents and Consequences of Loneliness in the Workplace” Showcase Symposium (Chairs: J. Ong & K. Schabram) at the Annual Meeting of the Academy of Management, Boston, August 2019.

Methot, J. R. Presentation in the Panel Symposium “*Exploring Relationality in Organizational Scholarship: Past and Future, Convergences and Tensions*” (Chairs: H. Wei & N. Thomas) at the Annual AOM Meeting, Boston, August 2019.

Methot, J. R., & Kim, M. *The paradox of building bridges: Examining countervailing effects of leaders’ external connections on team members’ perceptions of support and team-efficacy.* Presented at the XXXIX Sunbelt Conference, Montréal, June 2019.

Methot, J. R., & Cole, M. C. *From instrumental to developmental: How mutuality generates multiplex peer developmental relationships over time.*

- “What Happens Next? The Temporal Dynamics and Long-Term Consequences of Prosocial Behavior” symposium (Chairs: K. Schabram & S. Lee) at the Annual Meeting of AOM, Chicago, August 2018.
- 5th Intra-Organizational Networks (ION) Conference, Lexington, KY, 2012.
- 32nd International Sunbelt Social Network Conference, Redondo Beach, CA, 2012.

Methot, J. R., Rosado-Solomon, E., & Downes, P., & Gabriel, A. *The effects of daily small talk at work.*

- “Too Much of a Good (or Not Enough of a Bad) Thing? Counteracting Consequences of Work Relationships” symposium (Chair: N. Longmire) at the Annual AOM Meeting, Chicago, August 2018.
- 4th Positive Relationships at Work Roundtable, George Mason University, June 2018.

Methot, J. R., Rosado-Solomon, E., & Levin, D. *Friend and foe? The psychological and social network effects of ambivalent relationships.*

- “Relational Ambivalence at Work” symposium (Chair: K. E. Ingram) at the Annual AOM Meeting Anaheim, August 2016.
 - Nominated and accepted for presentation in the All-Academy Theme “*Making Organizations Meaningful*” program.
- 3rd biennial Positive Relationships at Work Roundtable, Cornell University, June 2016.
- 7th Intra-Organizational Networks (ION) Conference, Lexington, KY, 2014.

Methot, J. R., & LePine, J. A. *Unpacking the functions of positive workplace relationships: Building and testing a theory of workplace friendships and their link to job performance.*

- “Positive Relationships at Work: Expanding the Empirical Foundations of an Emerging Research Stream” symposium (Chairs: K. Rogers & E. Heaphy) at Annual AOM Meeting, Lake Buena Vista, August 2013.
- “Internal and External Relational Social Capital: Work/Nonwork Relations and Organizational Outcomes” symposium (Chair: E. E. Coyne), Annual AOM Meeting, Montreal, August 2010.

PROFESSIONAL ACTIVITIES AND AFFILIATIONS

Associate Editor	<i>Academy of Management Review</i> (July 2023-June 2026) <i>Personnel Psychology</i> (Jan 2023-Dec 2023)
Guest Editor	Special Issue at <i>Human Resource Management: A Relational Perspective on HRM</i> (Volume 62, Issue 4, pp. 373-680)
Editorial Board Member	<i>Academy of Management Review</i> (2019-2023) <i>Journal of Applied Psychology</i> (2016-2022) <i>Personnel Psychology</i> (2017-2022) <i>Academy of Management Discoveries</i> (2020-2023) <i>Human Resource Management</i> (2022)
Executive Committee Service	Social Network Society Co-President (2025-2026) OB Division Program Developer Director (2017-2023), <i>Appointed position</i>
Award Committee Member and Journal Service	Chair, AMR Best Paper Award, 2024, <i>Academy of Management Review</i> Bridge Reviewer Mentor, 2021-2022 <i>Academy of Management Review</i> Newman Award, Best Paper from a Dissertation, 2021, 2022 (AOM) Best Paper Award, 2020, 2021, 2023 <i>Academy of Management Review</i> Best Conference Paper Award, 2021, <i>HR Division</i> Early Career Achievement Award, 2020, 2023, <i>HR Division</i> Outstanding Practitioner-oriented Publication for 2016, <i>OB Division</i>
Professional Affiliations	Academy of Management (AOM) International Network for Social Network Analysis (INSNA) Positive Relationships at Work Microcommunity (PRW) Society for Industrial and Organizational Psychology (SIOP)
Affiliate Faculty Member	Exeter Centre for Social Networks (ECSN)
Select Professional Development Workshops	RMD-CARMA Consortium Roundtables (2024), <i>Distinguished Panelist</i> OB Late-Stage Doctoral Consortium, AOM (2023), <i>Distinguished Speaker</i> Pre-Doctoral Student Consortium, AOM (2023), <i>Discussant</i> Pushing Boundaries of Networks Research, Sunbelt (2022, 2023), <i>Organizer</i> At the Frontiers of Organizational Network Research, AOM (2022), <i>Panelist</i> Advancing Organizational Network Research, AOM (2021), <i>Panelist</i> Teaching Social Networks PDW, AOM (2021), <i>Presenter</i> Intro to Social Network Analysis, AOM (2018-2022), <i>Presenter</i> AMR Theory Building Workshop (2021, 2022), <i>Roundtable Facilitator</i> Positive Relationships at Work PDW, AOM (2016, 2017), <i>Invited Presenter</i> Advanced Networks PDW, AOM (2013-2019), <i>Discussant</i> OB Div. Research Roundtables Forum (2020, 2022, 2024), <i>Facilitator</i> HR Div. Pre-Dissertation Consortium, AOM (2010-2014), <i>Panelist/Presenter</i> HR Division Junior Faculty Workshop, AOM (2012, 2013, 2024), <i>Presenter</i> OB Div. Pre-Dissertation Doctoral Consortium, AOM (2011, 2012), <i>Panelist</i>
Ad Hoc Reviewer, Select Journals	<i>Academy of Management Journal</i> , <i>Organization Science</i> , <i>Journal of Management</i> , <i>OBHDP</i> , <i>Organization Studies</i> , <i>JOOP</i> , <i>Human Relations</i> , <i>Personal Relationships</i> , <i>Human Resource Management Journal</i>
Co-Founder, WorkTies.org	Cultivated repository for academic research and news on work relationships

METHODS WORKSHOPS

- “Multiplexity & Signed Networks,” School of Network Methods, University of Exeter Research Methods Centre, March 2026.
- “Social Network Analysis in the Organizational Sciences,” Consortium for the Advancement of Research Methods and Analysis (CARMA), September 2025.

CHAired SYMPOSIA, RESEARCH TRACKS, AND PDW SESSIONS

- *Who I Really Am: Antecedents and Consequences of Self-Expression and Self-Disclosure at Work* (Chair: R. Jennings; Discussant, J. Methot). Academy of Management, Boston, MA, 2023.
- *Do Diversity Initiatives “Work”? Examining the Unintended Consequences of Diversity Practices* (Chairs: A. Hubbard, J. Methot). Academy of Management, Boston, MA, 2023.
- *Let’s Give Them Something to Talk About: Conversations at the Work-Family Interface* (Chairs: A. Gabriel, Y. Lin, A. Dutli; Discussant, J. Methot). Academy of Management, Boston, MA, 2023.
- *Time for Change: A Dynamic Perspective of Employee Social Networks* (Chair: Songqi Liu; Discussant, J. Methot). Academy of Management, Seattle, WA, 2022.
- *High Quality Connections and Positive Relationships at Work*. (Chairs: J. Methot, B. Schinoff, & J. Pillemer). POS Research Conference, Ross School of Business, University of Michigan, 2022.
- *HR Analytics and Digital Transformation: Implications for Leadership Practice, Research, and Education* (Chairs: I. Inceoglu & J. Methot). PDW, Academy of Management, 2019, 2020.
- *Building a Research Community: Advancing a Social Network Perspective in Human Resource Management* (Chairs: J. Methot & S. Soltis). PDW sponsored by the HR Division, Academy of Management, 2017 and 2019.
 - Co-sponsored by Boston University Questrom School of Business, 2019
- *Experiences and Outcomes of Ambivalence in Interpersonal Workplace Relationships* symposium (Chairs: J. Methot & N. Rothman). Academy of Management, Philadelphia, PA, August 2014.
 - Designated as a Showcase Symposium by the Organizational Behavior Division
- *Peering into the Future: Fostering Deep Learning Using 21st Century Tools and Techniques* (Chairs: S. Gully, J. Phillips, & J. Methot). Teaching and Learning Conference, Academy of Management, Philadelphia, PA, August 2014.
- *Enhancing Team Effectiveness Across and Between Levels of Analysis* (Chairs: M. Kukenberger & J. Methot). SIOP, Honolulu, May 2014.
- *Linking Desirable Organizational Phenomena and Dysfunctional Outcomes across Contexts and Levels of Analysis* (Chair: J. Methot). Academy of Management Meeting, Boston, August 2012.
- *Contextual Influences on Work and Nonwork Role Integration* (Chairs: J. Methot & J. LePine). Society for Industrial and Organizational Psychology, New York City, April 2007.

AWARDS, RECOGNITIONS, AND GRANTS

- Best Overall Conference Paper Award, Southern Management Association, 2022
- Best Paper Award, Organizational Behavior Track, Southern Management Association, 2022
- Rutgers SMLR James R. Chelius Teaching Award, 2022
- NJBIZ Next Generation of Leaders, 2022
- Best Editorial Board Reviewer, *Journal of Applied Psychology*, 2021
- Outstanding Reviewer Award, *Academy of Management Review*, 2022
- Developmental Reviewer Award, *Academy of Management Review*, 2020, 2021
- Finalist, *Academy of Management Review* 2018 Best Article Award
- Winner, *Personnel Psychology* 2016 Best Article Award, Awarded in 2018
- Nominee for 2012 OBTS New Educator Award
- Grants (Funded): *Human Capital, Turnover, and Performance: Predicting the Development and Outcomes of Social Capital in University Faculty*. Funds for Innovative Research, Rutgers School of Management & Labor Relations, 2011, \$14,340

SELECT INVITED PRESENTATIONS

- “The glue that binds multiplex ties: A chemical bond perspective.”
 - University of Queensland, August 2025
 - University of Buffalo, September 2024
 - University of Mississippi, March 2024
 - University of Chile, August 2024
- “Employees as Network Architects.” Keynote for Busch Lecture, Loyola University, October 2024
- “Leaders as Network Architects.” Rutgers Center for Organizational Leadership, 30th Anniversary Alumni Event, December 2022
- “Longing for the Past: The Dual Effects of Daily Nostalgia on Employee Performance.”
 - Penn State University, February 2024
 - Tulane University, September 2022
 - Boston College, September 2023
 - INSEAD, April 2022
 - UMass Amherst, April 2023
 - Temple University, November 2021
 - University College London, Feb 2023
 - UCLA, February 2021
- “Harnessing Organizational Networks.” RU SHRM Business Conference, Advantage HR, April 2019.
- “The Restorative Yet Distracting Effects of Daily Small Talk at Work.”
 - University of Oregon, May 2019
 - St. John’s University, November 2018
 - University of Connecticut, January 2019
 - Arizona State University, October 2018
- “Managing Organizational Networks.” Rutgers Cancer Institute, Dept. of Oncology, Grand Rounds Series, New Brunswick, NJ, June 2017.
- “Taking Stock of Your Personal Network for Career Success.” Million Women Mentors, June 2017.
- “Leveraging Organizational Networks for Diverse Workforce.” Munich Reinsurance Diversity and Inclusion Council, Princeton, NJ, June 2017.
- “The Space between Good and Bad: Psychological and Network Effects of Ambivalent Relationships.”
 - Drexel University, May 2016.
 - 21st Annual Wharton OB Conference, Philadelphia, PA, November 2015.
- “The Value of Analyzing and Managing Organizational Networks.” Presentation to Johnson & Johnson Corporate HR Executive Team, New Brunswick, NJ, June 5, 2015.
- “The Plight of Young Scholars’: A ‘Coin Toss’ or a Case for Resiliency?” Management and International Net-workshop. University of Zurich, Department of Business, October 12, 2014.

TEACHING EXPERIENCE

Rutgers University, SMLR

- Introduction to Human Resource Management, Undergraduate required course
- Analyzing and Managing Organizational Networks, Masters elective course
- Seminar in Micro Organizational Behavior, Ph.D. course
- Personal and Organizational Networks, Center for HR and Leadership Development, Exec Ed
- Guest Lecturer: Analyzing Organizational and Personal Networks: Human Resource Strategy (Masters in HRM Program); The Future of HRM (Masters in HRM Program)

Rutgers Business School

- Executive MBA Program: Leveraging Organizational Networks, Executive Leadership course
- RBS Executive Education
 - Business Essentials, Human Resource Management, *USGA*, *Dorman Products*, *J&J*
 - Creating Value with Digital HR, Custom Program for *Nestle Nutrition*
 - Managing Organizational Networks across Generations, Intergeneration Leadership
- Guest Lecturer: Sports Leadership and Ethics (Masters in Global Sports Business)
 - Analyzing Organizational and Personal Networks

Other Teaching and Guest Lectures

- University of Florida, Primary Instructor, Organizational Structure and Behavior; Intro to HRM
- University of Arizona, PhD Seminar on Motivation and Well-being
- University of Exeter, PhD Seminar on Organizational Behavior
- University of Utah, Traveling Scholars PhD Seminar

STUDENT COMMITTEES AND ADVISING

Masters and Dissertation Committee Member or Chair

- Angela Ianniello (2027, Boston College, Management & Organization, Dissertation External Member)
- June Shin (2027, Rutgers, HR Department, Master's Thesis Chair)
- Alondrea Hubbard (2027, Rutgers, HR Department, Master's Thesis and Dissertation Chair)
- Min Ju Lee (2024, UT-Austin, Management Department, Dissertation External Committee Member)
- Hanbo Shim (2022, Rutgers, HR Department, Dissertation Committee Member)
- Jayoung Myung (2022, Rutgers, Mgt & Global Business Dept., Dissertation Committee Member)
- Emily Rosado-Solomon (2019, Rutgers, HR Department, Dissertation Chair)
- Eugene Son (2017, Rutgers, HR Department, Master's Thesis Committee Member)
- Mee Sook Kim (2013, Rutgers, HR Department, Dissertation Committee Member)

Qualifying Exam Committee Member or Chair

- June Shin (2027, Rutgers, Human Resources Department, Chair)
- Alondrea Hubbard (2027, Rutgers, Human Resources Department, Chair)
- Su Chen (2021, Rutgers, Human Resources Department)
- Hanbo Shim (2021, Rutgers, Human Resources Department)
- Alexandra Pustovit (2019, Rutgers, Human Resources Department)
- Kyongji Han (2013, Rutgers, Human Resources Department)

Undergraduate Independent Research Study Advisor, Honors Thesis Advisor, or Internship Sponsor

- Adam Crawford; Lourndy St. Louis; Cole Biri; Catherine Cordova, Jennifer Cummins, Margaret Frimpong, Alicia Kelly, Alison Lawler, Janine Rubin, Colleen Schultz, Larissa Semegen, Grace Zhang

DEPARTMENT, SCHOOL, AND UNIVERSITY SERVICE

Department of Human Resource Management

- Member/Co-Chair: HR Faculty Search Committee (2011-2013, 2017, 2019, 2021, 2022, 2024)
- Member: Committee to Assess CHRLD Performance
- RU SHRM Business Conference Testimonial, "HR and the Interconnected Workforce" (2019)
- Search Committee Member: Director for Center for HR and Leadership Development (2019)
- Faculty Coordinator: HR Dept. Advisory Board (2017-2022)
- Committee member, NTT faculty reappointment and promotion - Hadi El Farr (2018); Ralph Rodriguez (2018); Jim Terez (2020)
- Member: HRM Undergraduate Program Assessment Committee (2015-2016)
- Co-Coordinator: Faculty Research Colloquium/Speaker Series (2010-2016)

School of Management and Labor Relations

- PhD Program Director (2022-2026)
- Member: Committee for Best Required Course Award
- Presented "Cultivating Your Networks" at SMLR Staff Retreat (June 2022)
- Appointments & Promotions (A&P) Committee Member - Naomi Williams (2021); Tamara Lee (2018)
- Faculty Advisory Board Member, Center for Women and Work (CWW) (2018-present)
- Search Committee Member, CWW Executive Director (2018)
- Executive Committee Member (2017-2018, 2023)
- PhD Program Committee Member (2011-2015, 2018-2021)

Rutgers University

- Chancellor's Shared Governance Committee for Research and Innovation
- Chancellor-Provost Conway's Faculty Roundtable Breakfast (October 2021)
- Featured in the Rutgers Big 10 Television Commercial, "Progress is Earned"
- Focus Group Member, Strategies for Rutgers University Brand Perceptions (2019)
- Project Advisory Team, University Initiative for Course Scheduling Solutions (2017-2020)
- Taught Immersive Synchronous Lecture (University Strategic Initiative), Spring 2016
- Rutgers New Student Orientation, presentation to incoming students during summer program

SELECT MEDIA & PODCAST INTERVIEWS

- [The rise of silent services](#). *TIME*, 18 November 2024.
- [How to cure office loneliness](#). *NPR Marketplace Morning Report*, 22 October 2024.
- [How to master small talk at work](#). *The Washington Post*, 24 September 2024.
- [The loneliness of the American worker](#). *The Wall Street Journal*, 27 May 2024.
- [One potential key to Knicks' season: Friendship](#). *The New York Times*, 19 April 2024.
- [Office small talk can help leaders connect with employees, but there's a downside](#). *Fortune*, 4 May 2023
- [Why leaders should encourage socializing in the workplace](#). *Forbes*, 30 March 2022.
- [The understated importance of small talk](#). *Nasdaq*, 26 February 2021.
- [Why small talk is more important than you think](#). *Here's Something Good* podcast, iHeartRadio.
- [Why small talk is good for you](#). *Discover Magazine*, 5 November 2020.
- [2 science-backed benefits of making small talk with coworkers](#). *Fast Company*, 9 August 2020.
- [Why office friendships can feel so awkward](#). *The New York Times*, 28 May 2018.
- [A rocker's guide to management](#). *The Economist 1843 Magazine*, 18 November 2018.
- [Work friends make us more productive \(except when they stress us out\)](#). *Harvard Business Review*, 26 May 2017.
- [Your work friends are faking it](#). Bloomberg's *Game Plan* Podcast, April 5, 2017.
- [Researchers study consequences of work-based friendships](#). *NPR Morning Edition*, June 21, 2016.
- [How to turn a work friend into a real friend](#). *Fast Company*, May 26, 2016.

BOARD MEMBERSHIP AND BOARD-RELATED ACTIVITIES

- Faculty Advisory Board Member, Center for Women and Work (CWW) (2018-present)
 - The Center for Women and Work is a leader in research, education, and programs that promote economic and social equity for women workers, their families, and their communities.
- Faculty Director, SMLR HR Dept. Advisory Board (2017-2022)
 - Fosters collaboration between HR faculty at Rutgers University and senior HR thought leaders from the top global corporations to identify competencies and design programs for the development of future HR leaders.
- Board Member, Tewksbury Education Foundation (2018-2023)
 - Non-profit organization established to enhance and expand educational opportunities for more than 600 students in two schools of the Tewksbury Township District, with mission to enrich and inspire the academic pursuits of students, from preschool through 8th grade.