

BRIEF SYLLABUS
38:578:511 Emotional Intelligence in the Workplace

COURSE DESCRIPTION:

Theory of emotional intelligence and its effects on employee performance and organizational success; research on the development of emotional intelligence; self-awareness and self-development.

SMLR LEARNING OBJECTIVES:

IV. Theoretical Perspectives - Demonstrate an understanding of relevant theories and apply them given the background context of a particular work situation.

Identify key theoretical aspects and practical applications of EI abilities and ESI competencies as they relate to the workplace.

VI. Application – Demonstrate an understanding of how to apply knowledge necessary for effective work performance

Learn about and engage in assessments and best practices that are regularly applied as an organizational tool in the workplace.

ASSESSMENT OF LEARNING OBJECTIVES:

Assessment of this objective is based primarily on student analysis of varying manifestations of EI in the workplace and best practices resolution, using a template applied to the concluding writing assignments.

TYPICAL COURSE REQUIREMENTS*:

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| • Writing Assignments | 70% |
| • Forums | 30% |

*Course requirements are subject to change.